# ITS Newsletter

## EXPECTATIONS IN 2016

- **GUtech Mobile App**
- **Bluepath Technology**
- **Push notifications for Staff and Students**
- **Low energy blue tooth iBeacons planned for navigation**
- **Scheduling integrations**
- **Optimize Ellucian portal with SSO**
- **Forefront project for identity management**
- **Campus with Digital signage**
- **BYOD**

### INSIDE THIS ISSUE:

## WORDS FROM EDITOR

Dear Colleagues and Students of GUtech,

We are happy to publish our second newsletter from Department of IT Services.

The objective of releasing this newsletter is to introduce services of our department to end users, especially the new comers. ITS newsletter, will serve as an additional communication channel between ITS and the GUTECH community.

We hope you will enjoy this publication and our sincere thanks to all who contributed the contents. We would like to invite your valuable feedback and suggestions so that we can improve on our future releases.

*Sahir Al Jahwari*
*News Letter Editor*

**IT HELPDESK**

**How to contact us**

**Location: Second Floor Aachen Wing**

For very critical Issues call us on telephone: **22061088 / 22061089**

For critical Issues use: web form at : http://support.gutech.edu.om

For less critical issues email us to : ITHelpDesk@gutech.edu.om

For more details visit the ITS website : http://its.gutech.edu.om

# MS OFFICE 2016(Free)!!! 🙂

**Download MS Office 2016 for free from Microsoft online using your GUtech login credentials.**

Microsoft in coordination with GUtech announces the availability office for iPad and iPhone with support for Arabic. Now, all GUtech students and staff can download all office applications on up to 5 devices (Windows and iOS) for free.



# Office Mix & One Drive

GUtech hosted a specialist to provide training sessions for staff about One Drive while highlighting the basics of Office Mix functionalities and usage.

Most of the staff attended the training and we received a very positive feedback from the stake holders.

For more details about Office Mix you can visit the website.

## https://mix.office.com/



> "The only way to do great work is to love What you do"
>
> *(Steve Jobs)*

> "It's hard to beat a person who never GIVES UP"
>
> *(Babe Ruth)*

> "If you salute your duty, you no need to salute anybody, but if you pollute your duty, you have to salute everybody"
>
> - Dr. APJ Abdul Kalam

# Latest Trends in Technology…..

## Internet of Things (IoT)

The Internet of Things (IoT) is the network of physical objects or "things" embedded with electronics, software, sensors, and network connectivity, which enables these objects to collect and exchange data.





Its Simply Customized Internet for your Things.
Wait for it !

# Safeguard your Privacy- We can help !

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It is important to safeguard the information of the university's students, staff to aid the prevention of identity theft, social engineering and other online threats. ITS dept provides services and resources to help GUtech community in this context.

Identity theft occurs when criminals take users' personal information, such as their credit card numbers and use it to commit crimes such as fraud. Identity theft can take many forms, and it can be very difficult to detect and deal with identity theft should you fall victim to it.

Social engineering occurs when criminals trick people into revealing confidential information. Social engineering can take many forms, including pretexting, diversion theft, phishing etc., and criminals may ask for users for information such as their ATM card PIN numbers, home addresses and other personal data and use it to commit fraud.
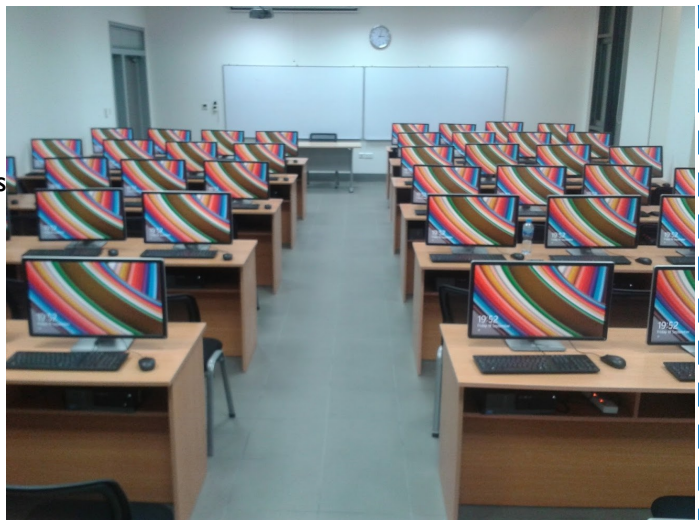
For more info on online threats, refer: **http://usa.kaspersky.com/internet-security-center/threats**

# NEW Computer LAB 530

Due to the high demand for computer facilities, a new computer lab has been opened this semester. It is located in the fifth floor and has 52 PCs with advanced  softwares installed.

To book similar Facilities/Rooms contact QA department  through email:

**roombooking@gutech.edu.om**



# IT Training\Workshops



Number of in-house training workshops were offered to GUtech staff and students during this academic year for free of cost by ITS.

Training Topics were:,

- One Drive for Business.
- Video editing Techniques/Adobe Premier Pro
- One Note
- Office Mix
- Training on Office tools.

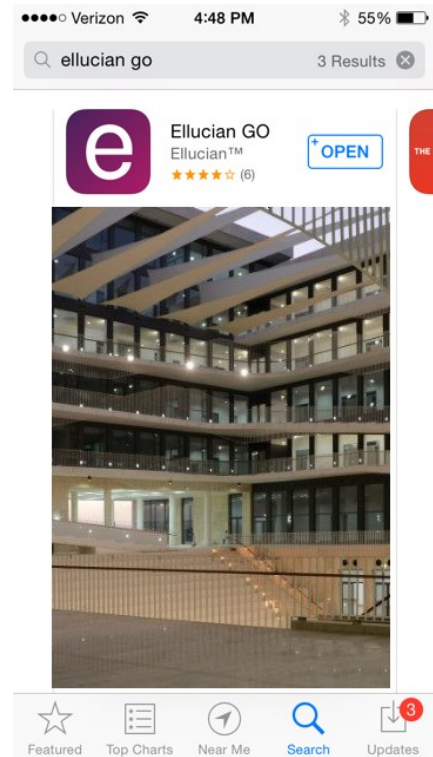# Future Projects

- **GUtech  Mobile App**

    A comprehensive Mobile Application has been planned for GUtech stakeholders during early 2016. It will be populated with all services and information such as news, events, schedules, grade checking, campus map and many other information that will make your 'work life' easier.

    Buy the best  iOS/ Android smartphone  !

- **Navigation System in GUtech**

    A complete indoor navigation system will be implemented in campus with Push notifications and location services, using iBeacons.

# Be eco-friendly and save

- Power off your Computers, Monitors, Adaptors while leaving your work space

- Turn Off unwanted lights -Keep the future bright.

- Save energy for Future generation.

**ENERY FLOWS WHERE ATTENTION GOES !!**

# Lighter Moments @ ITS

ITS has a friendly–working environment. We celebrate almost every occasion.

**Team Work Divides the tasks and multiplies the SUCCESS**