

OUR EXPECTATIONS IN 2015

- Computing Everywhere
- BYOD
- Eco-friendly IT infrastructure
- Smart Classrooms
- Cloud/Client Architecture
- Workflow based ERP
- Websites
- BCP Plans

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INTRODUCING OUR FIRST ISSUE

Dear colleagues and students of GUtech,

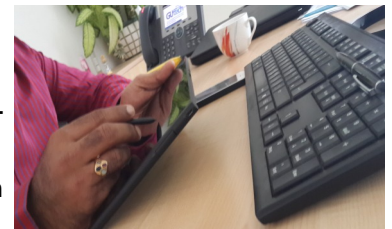
We are happy to introduce our first newsletter from Department of IT services.

The objective of releasing this newsletter is to introduce our department to end users, especially to the new comers. Through this news letter series released quarterly, we will inform you the latest news from IT Service department and new technology updates within university and in the IT

world.

Over the last eight years, IT service department at GUtech has introduced cutting edge technologies intended to make life a lot more convenient for routine administration jobs, teaching and learning.

The information technology advancements have radically altered GUtech in so many ways and this became more evident in the last three years after we reached our dream campus in Halban. — Jiji Tom Varghese, HoD, ITS



IT HELPDESK

How to contact us

For very Critical Issues call us on telephone: **22061088 / 22061089**

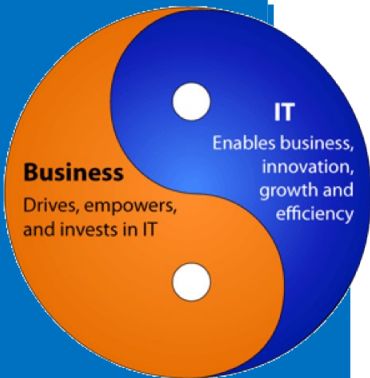
For critical Issues use: web form at : <http://support.gutech.edu.om>

For less Critical issues email us to : ITHelpDesk@gutech.edu.om

For more details visit the ITS website : <http://its.gutech.edu.om>



“Information Technology and business are becoming inextricably interwoven . I don’t think anybody can talk meaningfully about one without talking about the other “ . (Bill Gates)



OFFICE 365 DEPLOYMENT

GUtech ITS has deployed Office 365 successfully and it comes with key features to support business functions in administration as well as in teaching aid.



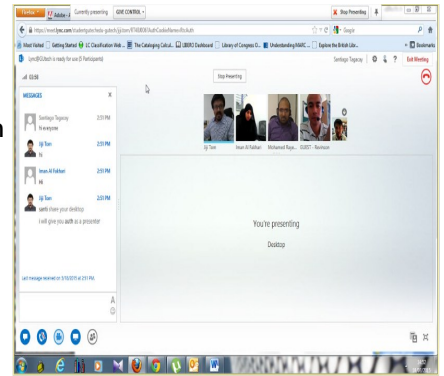
Microsoft Lync

GUtech has successfully established Lync servers in March 2015.

The key features of Microsoft Lync are as follows -

- Instant Messaging
- Video Conferencing / Interviews
- Desktop sharing

- White board document sharing
- Windows application sharing



One Drive

GUtech provides ITB storage (based on license with office 365) for all staff using Microsoft One Drive. One Drive is a file hosting service that allows users to upload and sync files to a cloud storage and then access them from a

web browser or their local device. This enables the users to keep their files private., share them with contacts or make the files public .The publicly shared files does not require a Microsoft account to access. Apart from personal cloud stor-



age Microsoft offers managed business storage as One Drive for business.

Latest

Pre-order Apple Watch from April 10 2015. There will be three editions like Standard, Sport and the High End. The device features an 18 hour battery life and can be charged remotely. You can make and receive calls, receive notifications, emails and much more...



Mix PowerPoint

Office Mix offers a simple way to turn your power point slides into interactive online lessons and presentations ,

Key Features

- Office Mix gives PowerPoint a new functionality
- Allows you to record anything on PC screen
- Easy to edit and fine tune the mix

- Provides interactivity and sharing.
- Easy to insert standard quiz formats.
- Mixes can be viewed on almost any device with a modern browser.
- Provides information on how much time students are spending in total on each slide to understand where the students are the most challenged.

Thus Office Mix helps teachers create interactive classes and find the right balance between teacher led and self led activity.



Soon to be introduced...

Windows 10 Platform

Windows 10 is an upcoming operating system developed by Microsoft as part of the Windows NT family of operating systems.

First presented in April 2014 at the Build Conference , it is scheduled to be released in mid 2015 and is currently undergoing public

beta testing.

The goal of Windows 10 is to unify the Windows PC , Windows Phone, Windows embedded and Xbox One product families around a common internal core.

Some interesting features of Windows 10 are :

- A smart Start Menu

- Multi-tasking
- Cortana
- Internet Explorer replaced by Spartans.



GUtech staff would get Windows 10, during August 2015.

ITS Workshops

In ITS we have periodic internal workshops by our team. These trainings enable us to

- Acquire better presentation skills
- Awareness in the latest trends in IT

- Improves communication skills.
- Enables presenting ones' ideas with more conviction, control and poise.
- Molds better speakers for tomorrow.



IT Security

Information security has become one of the most important and challenging issues organizations face today.

With pervasive use of technology and widespread connectedness to the global environment, organizations increasingly have become exposed to numerous and varied threats. Thus it is necessary to implement the security policies in order to mini-

mize the security incidents.

IT security awareness offers lots of benefits to the organization as well as individuals.

It helps the employees to understand the need for information security and enables effective risk management.

In ITS we are offering an antivirus software facility to both our students and colleagues. More details on

this is available from our IT Helpdesk .

You can also email us:

ITHelpdesk@gutech.edu.om



Lighter Moments @ Gütech

ITS department has regular gatherings on several occasions like birthdays and anniversaries. We would like to share some of our interesting photographs captured during those occasions.



“People rarely succeed unless they have fun in what they are doing.”

Dale Carnegie



“The only way to do great work is to love what you do.”

Steve Jobs

Words from the Editor

It gives us immense pleasure to be a part of the initial issue of this newsletter.

The newsletter would be a knowledge sharing platform to our colleagues. Finally, we hope you will enjoy this first issue and our sincere thanks goes to all who contributed to this .

We would like to invite your valuable feedback and suggestions so that we can improve our future issues.

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Photo courtesy : Praveen Louis